

Your Member ID Card Is Just Clicks Away



If you lose your Horizon Blue Cross Blue Shield of New Jersey member ID card or need to visit a doctor before you receive one, sign in at HorizonBlue.com to access it.

To view and print your member ID card:

- Register for or sign in to HorizonBlue.com.
- Select *ID Cards*.
- Follow the on-screen instructions to view your member ID.
- You can also print a copy of your member ID card as proof of coverage. To print a copy of your member ID card, click *Print* below the image.

Some members may only be able to view and print a proof of coverage letter, which includes the same information as an ID card.

Need a new member ID card?

To request a new member ID card, follow the instructions at left to view your member ID card. Then, select *Request a New ID Card* under the image of your member ID card.

You will receive a new card within 10 business days.

Note: If the image of your member ID card does not appear in Member Online Services, your enrollment has not yet been processed. In this instance, please do not request a new member ID card. Your member ID card will be mailed after your enrollment is processed.

We're here to help:

- **FAQs:** Get answers to frequently asked questions at HorizonBlue.com/faqs.
- **Email:** Sign in at HorizonBlue.com to send a secure email.
- **Chat:** Sign in at HorizonBlue.com and click *Chat*.

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations.

Spanish (Español): Para ayuda en español, llame al **1-855-477-AZUL (2985)**.

Chinese (中文): 如需中文協助, 請致電 **1-800-355-BLUE (2583)**。