Q1. How do I identify members enrolled in OMNIA Health Plans?
A1. You should ask members to present their Horizon BCBSNJ member ID cards. As always, physicians and other health care professionals have convenient access to all the important Horizon BCBSNJ information (eligibility, benefits, claims status, etc.) by logging on to NaviNet.net. Please make sure your National Provider Identifier (NPI) information is registered with Horizon BCBSNJ so you can access this information online.

Q2. Which network is used for OMNIA Health Plans?
A2. OMNIA Health Plans use our broad Horizon Managed Care Network, as well as all hospitals in the Horizon Hospital Network and participating ancillary providers.

- OMNIA Health Plan members maximize their benefits and lower their out-of-pocket costs when they use OMNIA Tier 1-designated physicians, other health care professionals, hospitals and ancillary providers.
- Members still have in-network access to all other physicians, health care professionals, hospitals and ancillary providers within the Horizon Managed Care Network, but will pay more out of pocket.

Provider tier status for OMNIA Health Plans is reflected on our Doctor & Hospital Finder. Physicians and other health care professionals are encouraged to access our Doctor & Hospital Finder at HorizonBlue.com/doctorfinder to review their tier status for each location and to identify OMNIA Tier 1 providers.

Q3. What is the reimbursement rate for services provided to members with OMNIA Health Plans?
A3. Reimbursement is at the managed care fee schedule methodology. There are no out-of-network benefits, except in the event of an emergency.

Q4. How were Primary Care Physicians (PCPs) selected for inclusion in OMNIA Tier 1?
A4. PCPs were selected for inclusion in OMNIA Tier 1 based on their participation with a group that is part of one of Horizon BCBSNJ’s patient-centered programs, such as our Patient-Centered Medical Home and Accountable Care Organization programs. Some exceptions may apply.

(Continues)
Q5. **How were specialists and other health care professional practices selected for inclusion in OMNIA Tier 1?**

A5. Certain Horizon Managed Care Network specialty practices were evaluated for OMNIA Tier 1 designation based on one or more of the following criteria:

1. Cost efficiency metrics – Risk-adjusted cost efficiency at the group practice level using Episode Treatment Group (ETG) data. To qualify for the ETG analysis, practices were required to have a minimum of 50 episodes of care between July 1, 2014 and June 30, 2015, processed no later than September 20, 2015.
2. Admission privileges and referral patterns to OMNIA Tier 1 hospitals, where applicable
3. Geographic access and coverage standards

Some exceptions apply.

Specialties that were not evaluated will be designated as OMNIA Tier 1. Some exceptions may apply for multi-specialty groups.

Q6. **Which specialties were evaluated for OMNIA Tier 1 designation?**

A6. The following specialties were evaluated for OMNIA Tier 1 designation:

- Allergy & Immunology
- Cardiology
- Cardiothoracic Surgery
- Cardiovascular Surgery
- Chiropractic Medicine
- Dermatology
- Endocrinology
- Gastroenterology
- General Surgery
- Hematology
- Hematology Oncology
- Neurological Surgery
- Neurology
- Oncology
- Ophthalmology
- Orthopedic Surgery
- Otolaryngology
- Plastic & Reconstructive Surgery
- Podiatry
- Pulmonology
- Reproductive Medicine
- Rheumatology
- Urology
- Vascular Surgery

(Continues)
Q8. Why are some group practices designated as Tier 2 for OMNIA Health Plans when the specialties of the physicians within the group were not evaluated for efficiency?
A8. If the group practice’s TIN includes affiliated specialties that were evaluated for efficiency and found not to meet our OMNIA Tier 1 criteria, all physicians and other health care professionals affiliated with, or who practice under or on behalf of that group practice, will participate with OMNIA Health Plans at the Tier 2 designation when treating members under the group practice’s TIN.

Q9. Where can I find additional information regarding Horizon BCBSNJ’s criteria for participation in OMNIA Health Plans?
A9. Additional information can be found in our administrative policy, Participation Status in Products that Utilize Tiering and/or a Subset of an Existing Horizon Network. To access this information, please log on to NaviNet.net, select Horizon BCBSNJ from the My Health Plans menu, and:
• Mouse over References and Resources and select Provider Reference Materials
• Mouse over Policies & Procedures and select Policies
• Select Administrative Policies

Q10. Can other group practices apply for OMNIA Tier 1 designation?
A10. No. Group practices cannot apply for OMNIA Tier 1 designation. Horizon BCBSNJ will evaluate tier status annually and may make periodic changes.

Q11. Were there changes to OMNIA Health Plan tier participation for 2017?
A11. Horizon BCBSNJ evaluates tier status annually and may make periodic changes. Changes being made to provider participation status in our OMNIA Health Plans as a result of our annual re-evaluation were effective January 1, 2017. Doctors and other health care professionals are encouraged to access our Doctor & Hospital Finder at HorizonBlue.com/doctorfinder to review their OMNIA Health Plan participation status for all group practices with which they are affiliated.

Q12. Will members impacted by changes to OMNIA Health Plan tier participation be notified?
A12. Yes, letters are mailed to members impacted by providers changing from an OMNIA Tier 1 participation status to a Tier 2 participation status. Members can also access our Doctor & Hospital Finder at HorizonBlue.com/doctorfinder to review OMNIA Health Plan participation status for physicians, other healthcare professionals, hospitals and ancillary providers.

Q13. Can a member continue to receive treatment from a physician or other health care professional that changes from an OMNIA Tier 1 participation status to a Tier 2 participation status?
A13. Yes, the member can continue to receive treatment from a physician or other health care professional that changes from an OMNIA Tier 1 participation status to a Tier 2 participation status. Tier 2 benefits will apply, which means that the members will have to pay more out of pocket.

Members enrolled in OMNIA Health Plans have access to the entire Horizon Managed Care Network. However, members can maximize their benefits and lower their out-of-pocket costs when they use OMNIA Tier 1 physicians, other health care professionals, hospitals and ancillary providers.

(Continues)
Q14. **Which hospitals are included in Horizon BCBSNJ’s OMNIA Health Plans?**

A14. All hospitals in our current Horizon Hospital Network participate with OMNIA Health Plans, but some hospitals are designated as OMNIA Tier 1 hospitals. Members can lower their out-of-pocket costs when they receive treatment at OMNIA Tier 1 hospitals. Hospital tier designation may differ based on the OMNIA Health Plan selected. Please visit our *Doctor & Hospital Finder* at [HorizonBlue.com/doctorfinder](http://HorizonBlue.com/doctorfinder) to view a hospital’s tier status for OMNIA Health Plans. In an emergency, members should go to the nearest emergency facility.

Q15. **Where can I find more information about the OMNIA Health Plans?**

A15. Information is available on the *Products & Programs* tab at [HorizonBlue.com/providers](http://HorizonBlue.com/providers). You can also refer to your patient’s Horizon BCBSNJ member ID card for the member’s cost share.