

Access Your Member ID Anytime



Horizon Blue Cross Blue Shield of New Jersey wants you to have the tools you need to manage your health. Sign in to the **Horizon Blue app** or at **HorizonBlue.com** to access your member ID card whenever you need it.

Access via app

The fastest way to get your card on the go is to use the **Horizon Blue app**. **Horizon Blue** is your 24/7 resource for all of the ins and outs of your plan, and it connects you to care and support wherever you are.

To get the app, text **GetApp** to **422-272** or download it from the App Store® or Google Play™.

Once you have signed in to the **Horizon Blue app**, select *ID Cards* and follow the on-screen instructions to view your member ID card.

Access online

You can also access your member ID card by signing in to **HorizonBlue.com**. Once you have signed in, just choose *ID Cards* and follow the on-screen instructions.

Using either the app or the website, you can also print a copy of your member ID card as proof of coverage. To print a copy of your member ID card, click *Print* below the image.

Some members may only be able to view and print a proof of coverage letter, which includes the same information as an ID card.

Need a new member ID card?

To request a new member ID card, follow the app or online instructions to view your member ID card. Then, select *Request a New ID Card* under the image of your member ID card. You will receive a new card in approximately five to 10 business days.

Note: If the image of your member ID card does not appear once you have signed in to the **Horizon Blue app** or **HorizonBlue.com** site, your enrollment has not yet been processed. In this instance, please do not request a new member ID card. Your member ID card will be mailed after your enrollment is processed.

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations.

Spanish (Español): Para ayuda en español, llame al **1-855-477-AZUL (2985)**.

Chinese (中文): 如需中文協助，請致電 **1-800-355-BLUE (2583)**。

There may be instances when member ID cards are not available online. Contact your benefits administrator, broker or Horizon BCBSNJ representative with questions.

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