

Molecular and Genomic Testing Quick Reference Guide

Pre-service Medical Necessity Determination (MND)

To help ensure that coverage will be provided, physicians are strongly encouraged to obtain a pre-service MND from eviCore prior to ordering certain molecular and genomic diagnostic testing services such as:

- Hereditary cancer screening
- Carrier screening tests
- Tumor marker/molecular profiling
- Hereditary cardiac disorders
- Cardiovascular disease and thrombosis risk variant testing
- Pharmacogenomic testing
- Neurologic disorders
- Mitochondrial disease testing
- Intellectual disability/developmental disorders

MND reviews of molecular and genomic diagnostic testing services will be performed for:

- Services rendered in a physician's office or a clinical laboratory
- Services provided to members enrolled in Horizon BCBSNJ fully insured products as well as Administrative Services Only (ASO) accounts that have elected to participate in the Molecular and Genomic Testing Program

Obtaining a pre-service MND will help assure coverage and expedite claims processing.

*Please reference the list of all CPT® codes that are subject to pre-service MND review available on the [HorizonBlue.com/molecularnotice](https://www.horizonblue.com/molecularnotice).

MND Not Required

- Hospital outpatient
- Inpatient molecular and genomic testing
- Emergency Department molecular and genomic testing
- General lab testing
- Genetic testing for CPT codes not included in the pre-service MND list

Urgent Requests

While it is rare for molecular and genomic testing to be ordered for medically urgent conditions, the referring physician's office must **call eviCore healthcare¹ (eviCore) at 1-844-224-0493** for pre-service MND and indicate that the notification is for **medically urgent care**. eviCore will render a decision within **24 hours of receipt** of all necessary information. In most cases where requisite information is provided in the initial call, a decision is rendered and communicated within 24 hours.

MND Requirements

To ensure the MND process is as quick and as efficient as possible, we highly recommend that the physician's office submitting requests have available:

- Specimen collection date (if applicable)
- Type or test name (if known)
- CPT code(s) and units
- ICD code(s) relevant to requested test
- Test indication (personal history of condition being tested, age at initial diagnosis, relevant signs and symptoms if applicable)
- Relevant past test results
- Member's or patient's ethnicity
- Relevant family history, if applicable (maternal or paternal relationship, medical history, including ages at diagnosis, genetic testing)
- If there is a known familial mutation, state the specific mutation
- How will the test results be used in the member's or patient's care?
- Submit any pertinent clinical documentation that will support the test request
- Patient's name, date of birth, address, Member ID number
- Referring Physician NPI, phone and fax
- Rendering Laboratory NPI, phone and fax



¹eviCore healthcare supports Horizon Blue Cross Blue Shield of New Jersey in the administration of molecular and genomic diagnostic testing services. eviCore healthcare is independent from, and not affiliated with Horizon Blue Cross Blue Shield of New Jersey or the Blue Cross and Blue Shield Association. CPT® is a registered trademark of the American Medical Association.

We offer two convenient methods to request pre-service MNDs:

Web Portal

The eviCore web portal is available 24/7 at evicore.com. At the top of the page, next to "LOGIN:" select *PROVIDERS*.

After a one-time registration, you are able to initiate a case, check status, review guidelines, view eligibility and more. The web portal remains the quickest, most efficient way to obtain information.

If you have questions or need assistance, please call a Web Portal Specialist for assistance at **1-800-646-0418** (Option 2) or email providerrelations@evicore.com.

Phone

Call us toll-free at **1-844-224-0493** from **7 a.m. to 7 p.m., Eastern Time**. For faster service, please have all pertinent clinical information available before you call. eviCore's call center will be closed in observance of New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and the day after, and Christmas Day. **The web is available 24/7, 365 days a year.**

Guidelines on the Web

To access the eviCore guidelines, visit www.evicore.com/healthplan/Horizon_Lab.

Pre-service MNDs

A pre-service MND number will be faxed to the ordering physician and rendering laboratory upon review of the request. **Contact eviCore for changes to the site or test.**

It is the responsibility of the rendering laboratory to confirm the pre-service MND process for molecular and genomic testing is complete and approval has been issued. Verification may be obtained through evicore.com or by calling **1-844-224-0493**.

Important! Pre-service MND from eviCore does not guarantee claim payment. All services provided must be covered by the health plan and the member must be eligible at the time tests are rendered. **Claims submitted for procedures that are subject to review under the Molecular and Genomic Testing Program that have not been reviewed for medical necessity will not be considered for payment until medical necessity has been established.**

MND Denials

eviCore notifies the ordering physician and rendering laboratory by fax, and member by mail of a denial along with the denial rationale. This notice includes a full description of appeal rights. eviCore also offers the ordering physician an opportunity for a phone consultation with an eviCore Medical Director or Certified Genetic Counselor on a peer-to-peer basis. Additional information provided during the peer-to-peer consultation may be sufficient to satisfy medical necessity criteria.

Need Clinical Support?

If a case requires further clinical discussion for approval, eviCore welcomes requests for clinical discussion from referring physicians. One of eviCore's physicians or genetic counselors can assist in a consideration of genetic testing options. To request a clinical discussion, call eviCore at **1-844-224-0493** and request a peer-to-peer discussion. **This applies to a MND request only. For claim denials, please follow the claims appeal process.**