
 The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** Benefits may change upon renewal. For more information about your coverage, or to get a copy of the complete terms of coverage, visit Member Online Services at www.HorizonBlue.com/rwjbarnabas or by calling 1-844-209-4715. If you do not currently have coverage with Horizon BCBSNJ you can view a sample policy here, HorizonBlue.com/sample-benefit-booklets. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-800-355-BLUE(2583) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$400 Individual/ \$800 Family for Domestic and Inner Circle providers. \$1,000.00 Individual/ \$2,000.00 Family for In-Network providers. \$7,500.00 Individual/ \$15,000.00 Family for out-of-network providers. Aggregate family.	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible.
Are there services covered before you meet your deductible?	Yes. Preventive care is covered before you meet your deductible.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	Yes, \$100.00 deductible per person for brand name and non preferred drugs. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific deductibles amount before this plan begins to pay for these services.
What is the out-of-pocket limit for this plan?	Yes, For Domestic and Inner Circle providers \$6,000.00 Individual/ \$12,000.00 Family. For in-network providers \$8,700.00 Individual/ \$17,400.00 Family. For out-of-network providers \$15,000.00 Individual/ \$30,000.00 Family. Aggregate family.	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, penalties for failure to obtain pre-	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Important Questions	Answers	Why This Matters:
	authorization for services, and health care this <u>plan</u> doesn't cover.	
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.HorizonBlue.com/rwjbarabas or call 1-844-209-4715 for a list of network <u>providers</u> .	You pay the least if you use a <u>provider</u> in Inner Circle. You pay more if you use a Participating <u>Provider</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

 All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Domestic and Inner Circle Provider (You will pay the least)	Network Provider	Out-Of-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	20% <u>Coinsurance</u> . <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> .	60% <u>Coinsurance</u> .	-----none-----
	<u>Specialist</u> visit	20% <u>Coinsurance</u> . <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> .	60% <u>Coinsurance</u> .	
	<u>Preventive care/screening/immunization</u>	No Charge. <u>Deductible</u> does not apply.	No Charge. <u>Deductible</u> does not apply.	Not Covered.	One per calendar year. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Laboratory: 20% <u>Coinsurance</u> for Office, Independent Laboratory	30% <u>Coinsurance</u> for Office, Independent Laboratory, Outpatient	60% <u>Coinsurance</u> for Office, Independent Laboratory, Outpatient	-----none-----

* For more information about limitations and exceptions, see the plan or policy document at www.HorizonBlue.com/rwjbarabas.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Domestic and Inner Circle Provider (You will pay the least)	Network Provider	Out-Of-Network Provider (You will pay the most)	
		<u>Deductible</u> does not apply. No charge for Outpatient Hospital. Radiology: 20% <u>Coinsurance</u> for Office. <u>Deductible</u> does not apply. No Charge for Outpatient Hospital. <u>Deductible</u> does not apply	Hospital.	Hospital.	
	Imaging (CT/PET scans, MRIs)	No Charge for Outpatient Hospital. <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> for Outpatient Hospital.	60% <u>Coinsurance</u> for Outpatient Hospital.	Requires pre-approval.
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at Prime Therapeutics LLC (Prime) Service Center www.MyPrime.com	Generic drugs	\$10.00 <u>Copayment</u> /Retail; \$20.00 <u>Copayment</u> /Mail Order.	\$10.00 <u>Copayment</u> /Retail; \$20.00 <u>Copayment</u> /Mail Order.	Not Covered.	Retail: Covers up to a 30-day supply from a retail pharmacy in the Barnabas Health Retail or Horizon Pharmacy Retail Network. Prescriptions filled at CVS pharmacies will not be covered. Mail: Covers up to a 90-day supply from a LSC Mail Order pharmacy only.
	Preferred brand drugs	20% <u>Coinsurance</u> , this amount to range between \$25.00 and \$50.00/Retail; 20% <u>Coinsurance</u> , this amount to range between \$63.00 and \$125.00/Mail Order.	20% <u>Coinsurance</u> , this amount to range between \$25.00 and \$50.00/Retail; 20% <u>Coinsurance</u> , this amount to range between \$63.00 and \$125.00/Mail Order.	Not Covered.	
	Non-preferred brand drugs	40% <u>Coinsurance</u> , this amount to range between \$50.00 and	40% <u>Coinsurance</u> , this amount to range between \$50.00 and	Not Covered.	

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Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Domestic and Inner Circle Provider (You will pay the least)	Network Provider	Out-Of-Network Provider (You will pay the most)	
or 1-800-370-5088		\$100.00/ Retail; 40% <u>Coinsurance</u> , this amount to range between \$125.00 and \$250.00/ Mail Order.	\$100.00/ Retail; 40% <u>Coinsurance</u> , this amount to range between \$125.00 and \$250.00/ Mail Order.		
	<u>Specialty drugs</u>	Covered through LSC. Preferred Specialty: 25% <u>Coinsurance</u> (Minimum \$100.00, Maximum \$250.00) - Non-Preferred Specialty: 40% <u>Coinsurance</u> (Minimum \$250.00, Maximum \$400.00)	Not Covered.	Not Covered.	Covered through LSC Mail Order.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge for Outpatient Hospital, Ambulatory Surgical. <u>Deductible</u> does not apply.	\$1,000.00 <u>Copayment</u> per visit for Outpatient Hospital, Ambulatory Surgical Center and 30% <u>Coinsurance</u> .	\$1,500.00 <u>Copayment</u> per visit for Outpatient Hospital, Ambulatory Surgical Center and 60% <u>Coinsurance</u> .	-----none-----
	Physician/surgeon fees	20% <u>Coinsurance</u> for Ambulatory Surgical Center, Outpatient Hospital.	30% <u>Coinsurance</u> for Ambulatory Surgical Center, Outpatient Hospital.	60% <u>Coinsurance</u> for Ambulatory Surgical Center, Outpatient Hospital.	20% <u>Coinsurance</u> for Inner Circle anesthesia. 30% <u>Coinsurance</u> for in-network anesthesia. 60% <u>Coinsurance</u> for out-of-network anesthesia.
If you need immediate medical attention	<u>Emergency room care</u>	\$125.00 <u>Copayment</u> per visit for Outpatient Hospital. <u>Deductible</u> does not apply.	\$125.00 <u>Copayment</u> per visit for Outpatient Hospital. <u>Deductible</u> does not apply.	\$125.00 <u>Copayment</u> per visit for Outpatient Hospital. <u>Deductible</u> does not apply.	Out-of-network payment at the in-network level of benefits applies only to true medical emergencies and accidental injuries. Non-emergent services are not covered.

* For more information about limitations and exceptions, see the plan or policy document at www.HorizonBlue.com/rwjbarnabas.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Domestic and Inner Circle Provider (You will pay the least)	Network Provider	Out-Of-Network Provider (You will pay the most)	
	<u>Emergency medical transportation</u>	No Charge. <u>Deductible</u> does not apply.	No Charge. <u>Deductible</u> does not apply.	No Charge. <u>Deductible</u> does not apply.	Water ambulance is a covered benefit.
	<u>Urgent care</u>	20% <u>Coinsurance</u> for Specialist. <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> for Specialist.	60% <u>Coinsurance</u> for Specialist.	-----none-----
If you have a hospital stay	Facility fee (e.g., hospital room)	No Charge for Inpatient Hospital. <u>Deductible</u> does not apply.	\$1,000.00 <u>Copayment</u> per admission for Inpatient Hospital and 30% <u>Coinsurance</u> .	\$1,500.00 <u>Copayment</u> per admission for Inpatient Hospital and 60% <u>Coinsurance</u> .	Requires pre approval; \$500.00 penalty, and up to a \$500.00 cutback for non-compliance. In-network and out-of-network inpatient separation period is limited to 90 days.
	Physician/surgeon fees	20% <u>Coinsurance</u> for Inpatient Hospital.	30% <u>Coinsurance</u> for Inpatient Hospital.	60% <u>Coinsurance</u> for Inpatient Hospital.	20% <u>Coinsurance</u> for Inner Circle anesthesia. 30% <u>Coinsurance</u> for in-network anesthesia. 60% <u>Coinsurance</u> for out-of-network anesthesia.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	20% <u>Coinsurance</u> for Outpatient Hospital.	30% <u>Coinsurance</u> for Outpatient Hospital.	60% <u>Coinsurance</u> for Outpatient Hospital.	-----none-----
	Inpatient services	No Charge for Inpatient Hospital. <u>Deductible</u> does not apply.	\$1,000.00 <u>Copayment</u> per admission for Inpatient Hospital and 30% <u>Coinsurance</u> .	\$1,500.00 <u>Copayment</u> per admission for Inpatient Hospital and 60% <u>Coinsurance</u> .	Requires pre approval; \$500.00 penalty, and up to a \$500.00 cutback for non-compliance. In-network and out-of-network inpatient separation period is limited to 90 days.
If you are pregnant	Office visits	20% <u>Coinsurance</u> for Office. <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> for Office.	60% <u>Coinsurance</u> for Office.	<u>Cost sharing</u> does not apply for <u>preventive services</u> . Maternity care may include tests and services described elsewhere in the SBC (i.e. Ultrasound).
	Childbirth/delivery professional services	20% <u>Coinsurance</u> for Inpatient Hospital.	30% <u>Coinsurance</u> for Inpatient Hospital.	60% <u>Coinsurance</u> for Inpatient Hospital.	-----none-----

* For more information about limitations and exceptions, see the plan or policy document at www.HorizonBlue.com/rwjbarabas.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Domestic and Inner Circle Provider (You will pay the least)	Network Provider	Out-Of-Network Provider (You will pay the most)	
	Childbirth/delivery facility services	No Charge for Inpatient Hospital. <u>Deductible</u> does not apply.	\$1,000.00 <u>Copayment</u> per admission for Inpatient Hospital and 30% <u>Coinsurance</u> .	\$1,500.00 <u>Copayment</u> per admission for Inpatient Hospital and 60% <u>Coinsurance</u> .	-----none-----
If you need help recovering or have other special health needs	<u>Home health care</u>	No Charge. <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> .	60% <u>Coinsurance</u> .	Requires pre approval; \$500.00 penalty, and up to a \$500.00 cutback for non-compliance. Applies only to in-network and out of network. Combined in and out of network home health care visits are limited to 60 visits.
	<u>Rehabilitation services</u>	No Charge for Inpatient Hospital. <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> for Inpatient Hospital.	60% <u>Coinsurance</u> for Inpatient Hospital.	Requires pre approval; \$500.00 penalty, and up to a \$500.00 cutback for non-compliance.
	<u>Habilitation services</u>	No Charge for Inpatient Hospital. <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> for Inpatient Hospital.	60% <u>Coinsurance</u> for Inpatient Hospital.	Applies only to in-network and out of network services.
	<u>Skilled nursing care</u>	No Charge for Inpatient Facility. <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> for Inpatient Facility.	60% <u>Coinsurance</u> for Inpatient Facility.	Requires pre approval; \$500.00 penalty, and up to a \$500.00 cutback for non-compliance. Applies only to in-network and out of network services.
	<u>Durable medical equipment</u>	20% <u>Coinsurance</u> .	30% <u>Coinsurance</u> .	60% <u>Coinsurance</u> .	-----none-----
	<u>Hospice services</u>	No Charge for Inpatient Facility. <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> for Inpatient Facility.	60% <u>Coinsurance</u> for Inpatient Facility.	Requires pre approval; \$500.00 penalty, and up to a \$500.00 cutback for non-compliance. Applies only to in-network and out of network services. In-network & Out-of-network hospice days are limited to 180 days per lifetime.

* For more information about limitations and exceptions, see the plan or policy document at www.HorizonBlue.com/rwjbarnabas.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		Domestic and Inner Circle Provider (You will pay the least)	Network Provider	Out-Of-Network Provider (You will pay the most)	
If your child needs dental or eye care	Children's eye exam	20% <u>Coinsurance</u> for Specialist. <u>Deductible</u> does not apply.	30% <u>Coinsurance</u> for Specialist.	Not Covered.	In-network and Inner Circle routine vision exam limit is 1 exam per calendar year
	Children's glasses	Not Covered.	Not Covered.	Not Covered.	-----none-----
	Children's dental check-up	Not Covered.	Not Covered.	Not Covered.	-----none-----

* For more information about limitations and exceptions, see the plan or policy document at www.HorizonBlue.com/rwjbarnabas.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic Surgery
- Long Term Care
- Routine foot care
- Dental care (Adult)
- Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture when used as substitute for other forms of anesthesia
- Bariatric surgery
- Chiropractic care
- Hearing Aids (Only covered for Members age 15 years and younger)
- Infertility treatment
- Most coverage provided outside the United States. See www.HorizonBlue.com/rwjbarabas
- Non-emergency care when traveling outside the U.S. See www.HorizonBlue.com/rwjbarabas
- Private-duty nursing
- Routine eye care (Adult)

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.getcovered.nj.gov or call 1-833-677-1010.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: 1-800-355-BLUE (2583) or visit www.Horizonblue.com. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of Inner Circle pre-natal care and a hospital delivery)

- The plan's overall deductible \$400.00
- Specialist Copayment \$0.00
- Hospital (facility) Coinsurance 20%
- Other Coinsurance 20%

This EXAMPLE event includes services like:
Specialist office visits (*prenatal care*)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (*ultrasounds and blood work*)
Specialist visit (*anesthesia*)

Total Example Cost \$12,700.00

In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$400.00
Copayments	\$0.00
Coinsurance	\$800.00
<i>What isn't covered</i>	
Limits or exclusions	\$70.00
The total Peg would pay is	\$1,270.00

Managing Joe's type 2 Diabetes
(a year of routine Inner Circle care of a well-controlled condition)

- The plan's overall deductible \$400.00
- Specialist Copayment \$0.00
- Hospital (facility) Coinsurance 20%
- Other Coinsurance 20%

This EXAMPLE event includes services like:
Primary care physician office visits (*including disease education*)
Diagnostic tests (*blood work*)
Prescription drugs
Durable medical equipment (*glucose meter*)

Total Example Cost \$5,600.00

In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$400.00
Copayments	\$0.00
Coinsurance	\$900.00
<i>What isn't covered</i>	
Limits or exclusions	\$400.00
The total Joe would pay is	\$1,700.00

Mia's Simple Fracture
(Inner Circle emergency room visit and follow up care)

- The plan's overall deductible \$400.00
- Specialist Copayment \$0.00
- Hospital (facility) Coinsurance 20%
- Other Coinsurance 20%

This EXAMPLE event includes services like:
Emergency room care (*including medical supplies*)
Diagnostic test (*x-ray*)
Durable medical equipment (*crutches*)
Rehabilitation services (*physical therapy*)

Total Example Cost \$2,800.00

In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$400.00
Copayments	\$100.00
Coinsurance	\$300.00
<i>What isn't covered</i>	
Limits or exclusions	\$40.00
The total Mia would pay is	\$840.00

This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above. The plan would be responsible for the other costs of these EXAMPLE covered services.

* For more information about limitations and exceptions, see the plan or policy document at www.HorizonBlue.com/rwjbarabas.

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate against nor does it exclude people or treat them differently on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations. Horizon BCBSNJ provides free aids and services to people with disabilities (e.g. qualified sign language interpreters and information in other formats) and to those whose primary language is not English (e.g. information in other languages) to communicate effectively with us.

Contacting Member Services

Please call Member Services at **1-800-355-BLUE (2583) (TTY 711)** or the phone number on the back of your member ID card, if you need the free aids and services noted above and for **all other Member Services issues**.

Filing a Section 1557 Grievance

If you believe that Horizon BCBSNJ has failed to provide the free communication aids and services or discriminated against you for one of the reasons described above, you can file a discrimination complaint also known as a Section 1557 Grievance. **Horizon BCBSNJ's Civil Rights Coordinator** can be reached by calling the Member Services number on the back of your member ID card or by writing to the following address: **Horizon BCBSNJ
Civil Rights Coordinator
PO Box 820, Newark, NJ 07101.**

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, through the Office for Civil Rights Complaint Portal, online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail at **U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201** or by phone at **1-800-368-1019** or **1-800-537-7697 (TDD)**. OCR Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

Language assistance

Si habla un idioma diferente al inglés, hay ayuda disponible gratis. Llame al número que aparece al reverso de su tarjeta de identificación.

如果您讲英语以外的语言，可获得免费帮助。请拨打您的身份证背面的号码。

영어 이외의 언어를 사용하는 경우, 무료 지원 서비스를 받을 수 있습니다. ID 카드 뒷면에 있는 번호로 전화하십시오.

Se você fala um idioma diferente do inglês, a ajuda está disponível gratuitamente. Ligue para o número no verso do seu bilhete de identidade.

જો તમે અંગ્રેજી સિવાયની ભાષા બોલતા હોવ, તો મફતમાં મદદ ઉપલબ્ધ છે. તમારા આઈડી કાર્ડની પાછળ આપેલા નંબર પર કોલ.

Jeśli mówisz w języku innym niż angielski, pomoc udzielana jest bezpłatnie. Zadzwoń pod numer podany na odwrocie dowodu osobistego.

Se parli una lingua diversa dall'inglese, è disponibile un servizio di assistenza gratuito. Chiama il numero sul retro della tua carta d'identità.

Kung nagsasalita ka ng isang wika maliban sa Ingles, magagamit ang tulong nang walang bayad. Tumawag sa numerong nasa likod ng iyong ID card.

Если вы не говорите по-английски, вам помогут бесплатно. Позвоните по телефону, указанному на обратной стороне вашей ID-карты.

Si ou pale on lòt lang ke Anglè, gen èd ki disponib gratis. Rele nan nimewo ki ekri nan do kat idantifyan w lan.

यदि आप अंग्रेज़ी से भिन्न कोई अन्य भाषा बोलते हैं, तो निःशुल्क सहायता उपलब्ध है। अपने आईडी कार्ड के पीछे दिए गए नंबर पर।

Nếu bạn nói ngôn ngữ khác ngoài tiếng Anh, thì chúng tôi có thể giúp bạn miễn phí. Hãy gọi số ở mặt sau thẻ ID của bạn.

Si vous parlez une langue autre que l'anglais, l'aide est gratuite. Appelez le numéro au dos de votre carte d'identité.

إذا كنت تتحدث لغة أخرى غير الإنجليزية، نوفر لك المساعدة مجاناً. يُمكنك الاتصال بالرقم الموجود على ظهر بطاقة الهوية
اگر آپ انگریزی کے علاوہ کوئی دوسری زبان بول سکتے ہیں تو مفت مدد دستیاب ہے۔ براہ مہربانی شناختی کارڈ کی پچھلی طرف درج شدہ نمبر پر کال کریں۔